Dear Hiring Manager,

I am excited to apply for the System Engineer position. With over 17 years of experience in the field, I have honed my skills in installing, configuring, and maintaining business-critical systems across multiple technologies in corporate telecom, financial, and educational environments. My experience includes expertise in UNIX/LINUX based systems and a track record of success in managing institution-wide vulnerability assessments on all systems, ensuring compliance with security standards and drafting standard policy and procedure documentation in alignment with ITIL framework.

During my tenure as a UNIX Technician at CPUT, I led the remote server management project, ensuring that systems across all 10 campuses could be controlled and monitored from a remote location. I was also part of the team responsible for migrating all physical standalone machines, RHEV and Oracle virtual machines to a VMware environment. Additionally, I managed institution-wide vulnerability assessments on all systems, culminating in providing a security compliant Linux image used institution-wide. My role required me to be responsible for installing, configuring, monitoring and administering business-critical systems across a variety of technologies, including Linux, VMware, Windows, and Veeam, ensuring availability for internal and external clients. Furthermore, I proposed, planned and implemented projects, engaging with internal and external resources to ensure projects were completed and met targeted deadlines and objectives.

I believe my previous experience at CPUT as a higher education institute combined with an intimate knowledge of their business systems puts me in good stead for this position.

I also have experience in entrepreneurship as the owner of Neighbourhood Nerd, an IT repair and sales business. I provided IT support for small and local businesses in my neighbourhood, offering services such as system optimization, troubleshooting, data recovery, networking, hardware, software, and consulting. I am currently still doing this in my neighbourhood to keep busy while job hunting. This endeavour was driven by pandemic.

With a Bachelor of Technology in Information and Technology Management and a Sun/Oracle Solaris System Administration certification, I possess the necessary skills to excel in this role. I have strong communication and interpersonal skills, problem-solving skills, project management experience, and expertise in infrastructure management and planning. I have also been keeping my Linux skills up to date and have completed two courses while job hunting.

Thank you for considering my application. I look forward to discussing my qualifications further.

Sincerely,

Adrian Phipps